

devonholidaycaravans@mail.com
07756902602



50 Newton Lane
Wigston
Leicestershire
LE18 3SE

Holiday Information [terms and conditions]

Address:

South Bay Holiday Park, St Marys Road, Brixham, Devon TQ5 9QW

Keys:

Are available from reception from 3pm. [When reception is closed keys can be picked up from the bar in the clubhouse] Please use your caravan number and surname as a reference.

Please hand in or post your keys through the letter box by 10am on departure.

Information Folder:

An information folder is provided in each caravan including details about the park, useful telephone numbers and things to do in the surrounding area

Linen:

Bed linen is provided FREE of charge. Please bring your own towels and tea towels. An iron or vacuum cleaner, can be loaned for short periods, free of charge, on request from reception.

Dogs:

Dogs are welcome in Bronze accommodation at a charge of £25 per dog per week. Dogs will not be admitted onto the Park unless advised and paid for in advance and will be strictly monitored. Dogs must be supervised and kept on a lead at all times. Proof of payment will be required. Dogs are not allowed in the Clubhouse. Dogs must not be left unattended in accommodation if you are off site. We do not allow any dangerous dog or breed listed under the Dangerous Dogs Act 1991 onto the park.

High Chairs and Cots:

High chairs and cots with mattresses can be provided at £10 each per booking. Cot bedding is not supplied.

Electricity/Gas:

Free of charge.

Assistance:

Help and information is available at Reception during opening hours. This includes maintenance issues, change for washing machines, bus timetables, etc. Emergency numbers are displayed outside reception when closed.

Car Parking:

We include one car per booking. If you are bringing a second car it must be with prior agreement. For security reasons additional cars, trailers etc, must be booked in advance and will be strictly monitored.

Facilities:

Park facilities as stated will be available but these may vary or be withdrawn according to availability, circumstance and demand.

Wheelchairs/Disabilities:

If a member of your party has a disability or wheelchair please note that caravans have narrow doorways and openings and access to them is usually up 3 or 4 steps. Please ask us if you have any specific queries.

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Deposit:

A deposit of 20% or a minimum of £50 a week is required. We will provisionally hold a booking for you for 3 days to allow you to make a payment. Balance of rentals must reach us a clear 56 days before the commencement of the holiday. Deposits are non-refundable. If the holiday was paid in full at the time of booking a figure equivalent to the published deposit will be deemed to be a booking fee and will be retained.

Cancellation:

In the event of you cancelling the booking prior to 56 days before the holiday the deposit only will be retained. If you cancel after this time the whole amount will be retained. You are advised to make your own insurance arrangements to cover any possible cancellation. Should you need to cancel you must contact us immediately. Telephone cancellations must be confirmed in writing or e-mail. Notwithstanding the above we will make every effort to re-let the caravan and, if successful, will allow you a credit, less any losses incurred, toward a future booking.

General:

It is an express condition of booking that we cannot be held responsible for any personal injury or damage to property nor non-availability of amenities due to circumstances beyond our control. It is also an express condition of booking that we will not be held responsible for any planned facility not being available through circumstances beyond our control. We reserve the right to alter or withdraw facilities as might become necessary. In the interest of safety it might become necessary to limit the opening times of the swimming pool. We do not employ lifeguards. Children and non-swimmers must be accompanied by an adult swimmer at all times. Should any guest cause problems or inconvenience to other guests we reserve the right to require them to leave the park without refund.

The Company

Your holiday booking is with Devon Holiday Caravans.
Any financial queries should be addressed to the above.